



Quotation & Booking Terms

Dexpell Logistics INC. provides rate quotes based on the information provided by the client. Therefore, all rate quotations generated by our automated rate tool or freight quote specialists are subject to the following terms and conditions:

1. Payment: Freight charges must be paid in the USA and made payable to Dexpell Logistics INC., unless otherwise agreed upon.
2. Basis of Rates: Unless otherwise specified, the rate quotes apply on a Port to Port basis.
3. Validity Period:
 - a. Ocean Freight rates are valid for 21 days, unless otherwise agreed or specified.
 - b. Air Freight rates are valid for 10 days, unless otherwise agreed or specified.
 - c. Inland (LTL/FTL/DRAYAGE) trucking rates are valid for 10 days, unless otherwise agreed or specified.
4. Rates are valid for general cargo only, and not valid for any IMO/IMCO/perishable/military/oversize/bulk or breakbulk cargo.
5. Cargo Insurance: Please note that the quoted rates do not include "cargo insurance." If you require insurance for your shipment, kindly inform us before placing your order/booking.
6. Change in Cargo Details: Rates are based on the dimensions, weight, and pieces of the cargo as mentioned. Any changes to these details may result in rate adjustments.
7. Carrier's Availability and Adjustments: Rates are subject to carrier availability, GRI (General Rate Increase), rate adjustments, and other factors prevailing at the time of shipment (VATOS).
8. Shipping Documents: Unless specifically requested, ORIGINAL bill of lading will be issued for your shipment. If you require a seawaybill, please inform us accordingly.
9. Vehicle/Auto Loading: If vehicle/auto loading is required, the original title & bill of sale must be submitted to US Customs for approval. Please contact us for further details.
10. Special Equipment: The use of special equipment is subject to requirements and may incur additional fees, such as lift gate charges.
11. Destination Import Customs Clearance: The consignee/customer is responsible for destination import customs clearance procedures, customs duties/taxes, and any associated fees, unless otherwise agreed or specified.
12. Destination Local Charges: Rates do not cover destination CFS (Container Freight Station)/warehouse/port fees, which will be the consignee's responsibility unless otherwise agreed or specified.
13. Pickup & Delivery: The quoted rate is applicable for commercial pickup/delivery. Residential pickup/delivery is subject to availability and may incur additional fees.
14. Demurrage and Per Diem Charges: The Shipper agrees to be responsible for all demurrage and per diem charges arising from shipment delays not attributable to Dexpell Logistics INC.
15. Empty Container Return: The Shipper & Consignee are responsible for returning empty container(s) in sound condition, with the interior brushed, clean, and odor-free.
16. Maritime Lien: The Shipper acknowledges that Dexpell Logistics INC. holds a contractual and maritime lien against cargo for non-payment or insufficient payment of freight and other charges. This lien extends to other or subsequent shipments of the Shipper, regardless of whether they are carried under the same Bill of Lading.
17. Full Containers: Securing and Stowing
 - a. Loading, lashing, securing, blocking, and bracing of cargo are at the shipper's account.
 - b. The carrier reserves the right to stow cargo in the best interest of the vessel and in compliance with local, national, and international rules, regulations, and conventions.
 - c. On-deck shipments are at the shipper's risk.
18. Container Pickup or Delivery Free Time: The free time for container pickup or delivery is 1 hour; thereafter, a detention fee of \$120/per hour applies, unless otherwise agreed or specified.
19. LTL/LCL Truck Pickup or Delivery Free Time: The free time for LTL/LCL truck pickup or delivery is 1 hour; thereafter, a detention fee of \$120/per hour applies.
20. Warehouse Service Fees: The customer agrees to pay warehouse storage, handling, fulfillment, and other shipping-related fees to Dexpell Logistics INC. before the due date. By placing a warehouse service order, the customer also agrees and acknowledges that Dexpell Logistics INC. holds a lien right against cargo for non-payment or insufficient payment of freight/warehouse and other charges. This lien extends to other or subsequent shipments of the customer, regardless of whether they are carried under the same BL/booking. By placing a warehouse service order, the customer further agrees that Dexpell Logistics INC. has the right to discard, donate, remove, or sell the products due to non-payment or insufficient payment."

DEXPELL LOGISTICS INC.

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